



# Changes in A&D Waiver File Reviews - 2014



# Issues with Current Process

- ▶ Relatively few persons served, so EDN kids are either over-sampled or samples generally come from only the largest EDN waiver offices.
- ▶ Sampling methodology leads to inconsistent feedback to each EDN office. Due to very few children on the waiver in some offices, it may be years between files being sampled. Thus, feedback on quality of waiver files is sporadic and inconsistent.
- ▶ Also due to very few children on the waiver in some offices, file review training cannot be applied by EDN supervisors in a consistent manner.



# Changes being implemented in EDN File Review Process for AD Waiver Clients

- ▶ EDN supervisors will no longer be conducting local level supervisory file reviews.
- ▶ The HCBS central office staff will conduct a review of one client from each EDN office serving a waiver child annually. These reviews will be uncoupled from the EDN reviews and will be conducted during the summer months.
- ▶ The schedule for 2014 is shown on the next slide. A section 'A' or client review will be conducted for each agency. For those agencies that are a part of the N-FOCUS pilot (marked with an asterisk \*), a section 'C' or claims review will also be conducted.

# 2014 EDN File Review Schedule

Waiver Office Name	Review Period	Lead	Number
Bellevue Public Schools	June 30 - July 3	Sue Spitzer	1
Central Nebraska Community Services			1
Chadron Community Hospital & Hlth. Svcs.			1
East Central District Health Department			1
Educational Service Unit #2	July 14 - July 18	Sue Spitzer	1
Educational Service Unit #3*			1
Educational Service Unit #4			1
Educational Service Unit #5			1
Educational Service Unit #6			1
Educational Service Unit #13	July 28 - August 1	Sue Spitzer	1
Educational Service Unit #16			1
Head Start Child & Family Development Program			1
Lincoln/Lancaster Co. Health Dept.*			1
North Platte Public Schools			1
Omaha Public Schools	August 11 - August 15	Sue Spitzer	1
Good Samaritan Hospital Foundation*			1
St. Francis Medical Center			1
Westside Community Schools			1



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