



## What Families Had to Say About the 2020 Virtual Boot Camps:

*In response to the question: The intended purpose of the Routine Based Interview (RBI) is to help families identify priorities for their IFSP or IEP. Do you think the interview helped you to do this?*

96% of the families responded yes to this question

*We often hear concerns from early intervention providers and services coordinators that the RBI is too long. How did it feel for you?*

- “No, I think it covers everything it needs to for them to get to know how our home life is”.
- “It did feel a little long but it was also very thorough, which seemed necessary”.
- “They were very smooth and transitioned between times of day very easily. Not too long”.
- “I feel like it is lengthy, but it is time well spent. As long as the parents informed that this may be a longer meeting then it's perfectly fine!”
- “I felt that is was good. Length was a little long but I feel like I got everything out and a plan in place to work on some of the things of our daily routine to make it easier so i feel like this should be a little longer meeting to be transparent so I am good with the length.”
- “It felt just right. I think it was in depth enough to make me think through the parts of my day that are challenging.”
- “No because how would you get to know my family if you did not spend much time getting to know us.”

*Some providers and services coordinators feel that the interview questions are too personal.*

*Tell us about your experience.*

- “I think the questions are appropriate for the goal of learning as much as possible to help our family. I'm a little embarrassed when I get tearful during the discussions about my worries, but it's my family and all the providers have been very understanding! “
- “Though some were personal, I think they were appropriate to get to know our dynamics better.”
- “I did not feel this at all. They were just trying to understand my child's routines.”
- “I did not feel that way. I am appreciative of all help being offered.”
- “It wasn't too personal for me. They gave me the option not to answer in depth if I felt uncomfortable.”

- “I do not feel like these are too personal, especially considering the goal is to further the development of our children.”
- “They are personal but for good reason. You need to know about everything to provide the necessary services.”

*Would you recommend the routines-based interview to other families? If so why?*

- “It helped us identify what we should work on with our daughter.”
- “I think it’s great for families to talk with others about their kids and selves.”
- “It seems like a good way to help families reach their potential.”
- “It really helps service provider be able to pinpoint times of day that are difficult. Helps outline services.”
- “It helps to take some time to reflect on what you're doing right, and what challenges you're having; and having feedback is so helpful for parents.”
- “I think this helps to show areas of strengths and needs improvements.”
- “To help families grow takes knowledge and this is an excellent way to get that knowledge.”

*Is there anything we can do to make the interview experience better?*

- “No, I think it's perfect.”
- “I believe the process is really good.”
- “The team we spoke to did a phenomenal job. We have nothing to add here” .
- “I found it to be thorough and good.”
- “No, I enjoyed my experience and talking with everyone today.”